



THE
AQUINO
CENTER

FREQUENTLY ASKED QUESTIONS FOR MUSEUM TOURS

As of July 9, 2026

1. How much is the entrance fee?
 - FOR OUR INTRODUCTORY PRICE, we request a minimum donation of the following to help us alleviate some costs:
 - WALK IN/SCHEDULED VISIT LESS THAN 100 PAX (UNGUIDED)
 - ADULT – P200
 - SENIOR/PWD P160
 - STUDENTS P120
 - SCHEDULED GROUP TOUR MORE THAN 100 (GUIDED)
 - ADULT – P150
 - SENIOR/PWD P120
 - STUDENTS P100
2. Is there a special rate for group tours?
 - SCHEDULED GROUP TOUR MORE THAN 100 (GUIDED)
 - ADULT – P150
 - SENIOR/PWD P120
 - STUDENTS P100
3. Is there a minimum number for group tours?
 - A group of at least Fifty (50) adults or One hundred (100) students would be best.
4. What if we are less than the minimum number?
 - We can still accommodate the group but chances are it will be unguided or special arrangements maybe made but a certain amount of donation will be requested which is usually equivalent to 50 adults entrance or 100 students entrance.
5. Is there a maximum number of people that can be accommodated?
 - For safety and security reasons, we can accommodate 100-150 pax per time slot. If you will be bringing a larger group, we request if you could regroup them and coordinate accordingly so the visitors will be able to maximize their learning while in the museum.



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6. What are the timeslots available for group tours?
 - **8:00am, 10:00am, 1:00pm and 3:00pm**
7. How many hours should we allot for the museum visit?
 - Please allot at least one hour to two hours of visit especially for guided group tours.
 - Unguided walk in tours can stay more than two hours unless there is a group tour scheduled on the same day.
 - Factors that need to be considered are as follows: number of visitors, the age of the guests/visitors, how organized the tour group will be.
8. Can walk in guests enter anytime?
 - Walk ins may enter between 9:00 am to 4:00 pm when there are no scheduled guided tours. Walk in may join a group tour if the on a case-to-case basis.
9. Is there a special day for guided group tours?
 - Tours may be booked from Tuesdays to Sundays and choosing from the timeslots available. We are usually closed on Mondays and some holidays. Tours on these days could be accommodated only a case-to-case basis.
 - Group tours are also discouraged on milestone days such as June 24, Aug 1 and August 21 and other special announced tours to give chance to walk in people who would like to be part of a guided tour.
10. Do we have to book in advance to be able to visit the museum?
 - We highly recommend to book at least two (2) weeks to one (1) month in advance to make sure that there are no other bookings on your desired date. The air-conditioning unit is usually opened for visit with prior notice or scheduled tours. If you walk in without prior notice, chances are the entire room may not be cooled properly.
11. Do we have to pay in advance?



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- For SCHEDULED LARGE GROUP TOURS, we are requesting a deposit/Reservation of **Two thousand (P2000) pesos** which you may directly deposit to our bank account. The reservation fee can be deducted from the total amount to be given. We highly appreciate balance to be given BEFORE the scheduled visit.
- BDO ACCOUNT NAME: NINOY AND CORY AQUINO FOUNDATION, INC
- ACCOUNT NUMBER : 00756 0029 512
- Email deposit slip to : aquinocenter@ncf.ph or message **0947 806 4545**

12. Is there a cancellation fee?

- You may postpone and reschedule your booking **at least two days** before the scheduled tour supported with written email. Your advance deposit may be used for your succeeding tour. Refund is not available.
- Cancelling a day before on the day itself is strongly discouraged. Reservation fee will be forfeited.

13. What happens if we come in late or come in early on our scheduled time?

- We request that you regularly update us via text at **0947 806 4545** even before you leave your point of origin. We would greatly appreciate it if you keep us updated, if there will be a delay or early arrival. This way we can make necessary adjustments.
- Should you be late and there is a scheduled succeeding group tour after your group, you will be allowed to use up the remaining hours for your timeslot. For group tours, **the reservation fee of P2000 will be considered as penalty if you will be late more than thirty minutes from your allotted time.**

14. Do you require submission of a manifest or a list of the visitors?

- A manifest or a list of visitors would be greatly appreciated so we can accurately report the statistics to DOT. At the same time, this will be a guide for our staff and yours to tally the number of heads who will enter the museum. This will also be our basis in cases of emergencies.

15. Is there a parking allotted for buses?

- Yes. The back parking lot is allotted for bus parking.



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- Please advise the number of expected vehicles who will be arriving.
16. What are your house rules?
- Our general house rules inside the main museum are as follows:
- NO food and drinks,
 - NO smoking or vaping,
 - NO touching or leaning on the artefacts
 - and NO FLASH PHOTOGRAPHY.
 - Children must be accompanied at all times. Running inside the museum is prohibited.
- Other house rules apply. You may email us at aquinocenter@ncaf.ph for the complete museum visitor reminders.
 - Taking photographs for keepsake is allowed. Photo and video taking for educational, commercial or documentary purposes should be given an advance notice.
17. Are there tour guides available? Can we bring our own guide?
- Currently, the museum staff or student trainees will be around to guide scheduled group tours. Please advise us in advance if professional tour guides or DOT accredited guides are required. Additional fees which are given directly to the professional guide may also apply.
 - We won't stop you from bringing your own guides but the museum has the right to inform the group should the tour guide be providing information that can be misleading or isn't factual. Tour Operator Guides/Tour Assistants should not leave their group even if there are in house guides.
18. What if we just walk in and we'd like a tour guide?
- We can provide an in-house guide, should there be an available staff. We appreciate additional donation for the guides.
19. Is there anything else the tour groups need to be reminded of?
- Close coordination and planning are requested especially if:
 - the tour group consists of foreigners whose main language is not English,



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- the tour group is more than 100,
- the group has limited time at the museum,
- other considerations that the museum has to know. /edited-2026-0709 KLC